



Case Study: Part 2

Challenge

To provide customer, customs broker, trucker and DC with accessible real-time availability of shipment data and related data once bookings are approved. In addition, there was a specific requirement to implement customized milestones required by the client.

Solution

Utilizing our state-of-the art ERP system, Wings Logistics was able to meet all customer requirements in a timely manner. Access to all shipment information is available via WebTracker, Wings Logistics online tracking system. WebTracker provides access to a range of information including booking , flight and sailing schedules, customs declarations and ISF filings, invoices, statements and custom reports with a simple username and password.

To satisfy the milestone requirement, the client provided milestones were integrated into wings ERP system and made available in the online tracking system. The flexibility of Wings Logistics ERP system allows for highly customizable solutions to meet client requirements. WebTracker provides visibility to shipment information throughout the shipment lifecycle, from booking to DC.

Web Tracking Workflow

